



## QUALITY POLICY STATEMENT

TEVA Ltd  
Andrews Court  
Barrow-in-Furness  
Cumbria, LA14 2UE  
[www.tevaltd.co.uk](http://www.tevaltd.co.uk)

TEVA is a private independent company that provides a complete range of condition monitoring services and products. With customers in power, pulp & paper, chemical, pharmaceutical, defence, food and mining throughout UK, Europe and the Middle East.

The objectives of the TEVA management is to provide these services in a manner which satisfies their customers needs and expectations and which conforms to contractual and regulatory requirements. TEVA considers its customers to be both the clients with whom individual personnel are placed and the personnel themselves.

The Directors and Managers of TEVA are committed to:

- 1) The development and implementation of a quality management system in accordance with the requirements of ISO 9001:2000.
- 2) Ensuring compliance with requirements of the quality management system.
- 3) Continually improving the effectiveness of the quality management system.

The objectives of the quality management system include ensuring that:

- 1) Client requirements are identified and met with the aim of enhancing client satisfaction.
- 2) All requirements regarding the service provided by the company are met.
- 3) The quality policy is communicated and understood at all levels of the organisation.
- 4) Appropriate quality objectives are set by Management and performance reviewed.
- 5) The effectiveness of quality management is continually reviewed and improved.

Quality objectives are established and performance reviewed by Directors on the basis of the recommendations made in management review meetings held at least every twelve months. The policy and the associated quality objectives are to be displayed in the offices and issued to all new employees and sub-contractors.

Signed:   
Operations Director

Signed:   
Managing Director